

REPORT FOR COMPLIANCE WITH DECENNIAL COMMITTEES ON LOCAL GOVERNMENT EFFICIENCY ACT

I. Unit of government submitting this report:

Mississippi Valley Library District (hereafter, "MVLD" or "Library")

Includes:

Collinsville Memorial Library, 408 West Main Street, Collinsville, IL 62234

Fairmont City Library, 4444 Collinsville Road, Fairmont City, IL 62201

II. Information about the Library

- A. The Library is located in Madison and St. Clair Counties. There are 15 public libraries in Madison County and 19 public libraries in St. Clair County, with some library service areas (such as the MVLD) overlapping county lines and being accounted for in each county.
- B. The population of the territory in which the Library is located is 33,081 as of the 2020 census.
- C. The Library has 23 employees and 7 elected trustees.
- D. The annual budget for FY2024 is \$1,288,692.16.
- E. The Library's equalized assessed valuation (EAV) for tax year 2022 is \$613,839,197.

III. Information about the Committee

A. Committee Members

Board President

Jeanne Lomax

Board Vice President

Ginny York

Board Secretary

Lisa McCormick

Board Treasurer

Cathy Kulupka

Trustee Kathy Murphy

Trustee Ana Romero-Lizana

Trustee Mark Schusky

Executive Director Kyla Waltermire

Library Resident Laura Gottschalk

Library Resident Killian Weir

Note: Per 50 ILCS 70/10(b), the committee must include all the elected or appointed members of the library board of trustees (President and Trustees), the Executive Director or other official of the Library, and two residents appointed by the Board President. The President may appoint more than two residents if deemed appropriate.

B. Dates that the Committee Met (50 ILCS 70/20)

First Meeting (must occur prior to June 10, 2023): June 8, 2023

Second Meeting: October 23, 2023

Third Meeting: January 8, 2024

Additional Meetings: None

IV. Core Programs or Services Offered by the Library

- A. Our Library offers the following core services and programs:
 - Free borrowing of books, movies, kits, magazines, technology, eresources, and other resources that support the personal, educational, intellectual, and entertainment needs of the community
 - Free events and activities for all ages and for a diverse range of interests and needs
 - Assisting patrons with technology questions/support
 - Assisting patrons with applying for governmental, medical, social, educational, financial, and other similar services
 - Providing homebound delivery service for eligible residents
 - Providing a safe and welcoming "third space" within the communities served by the library

- B. Other core services/programs we could possibly provide:
 - Exploring and possibly expanding additional outreach and partnership opportunities
 - Partnering with a social worker or social work agency to provide more targeted assistance for patrons needing advanced help navigating social services

V. Awards and Recognitions

Our Library has received the following awards, distinctions, and recognitions:

2017 – LibraryAware Community Award
 This national, competitive award is given to one library a year. The
 award recognizes a library that has demonstrated its ability to make its
 community aware of what the library can do for it, and how the library
 has delivered on that promise.

https://www.libraryjournal.com/story/finding-and-filling-needs-2017-libraryaware-community-award

VI. <u>Intergovernmental Agreements</u>

We partner with or have intergovernmental agreements with the following other governments:

ENTITY	SERVICES OFFERED			
Illinois Libraries Present /	Provides quality virtual events			
Northbrook Public Library	featuring high interest speakers			
Illinois State Library	OCLC database access and			
	cataloging features			
	Project Next Generation grant			

VII. Community Partnerships

We partner with the following organizations:

ORGANIZATION	SERVICES OFFERED			
Children's Dyslexia Center	Currently collaborating with the			
	Library on Illinois Reading			
	Council grant to provide and			
	use "decodables" for both			
	organizations			
City of Collinsville	Library participates on a			
	committee re: homelessness			
Collinsville Chamber of Commerce	Library staff member serves as			
	an ex officio member of the			
	Chamber Board			
Collinsville CUSD #10	CUSD incorporated public			
	library card applications as part			
	of school registration			
	Library conducts outreach at			
	CUSD events & schools			
Collinsville Faith in Action	Library hosts Answers on Aging			
	events			
	Library staff member currently			
	serving as a Board member			
Collinsville Historical Museum	Library leases land to the			
	museum			
	Library assists museum			
	volunteers and staff with visits			
	from local students			
Collinsville Italian Festival	Library hosts themed displays,			
	an Italian movie event, and a			
	kids craft annually			
	Library previously participated			
	in the parade; now provides			
	lawn activities and giveaways			
	before and during the parade			

Collinsville Parks & Recreation	Library receives discounted				
Department	Aqua Park passes to be				
	cataloged and checked out by				
	MVLD patrons				
	Library provided cart of books				
	for Camp Kahok attendees				
	(2023)				
	Library hosts Tunes at Blum				
	concert series annually				
	Department hosts library events				
	at local parks such as				
	Willoughby Farm				
	Library provides shredded				
	paper to Willoughby Farm for				
	composting and use in animals'				
	enclosures				
Elected State and Federal Officials	Library hosts the State				
	Treasurer, the Secretary of				
	State, and other elected				
	representatives for events				
	related to the performance of				
	their official duties				
	Library acts as drop-off location				
	for elected officials'				
	diaper/toiletry/etc. drives				
HHH (Homework Help & Hoops)	Library staff visit throughout the				
	summer to provide educational				
	activities for participants				
Illinois Heartland Library System	Library participates in system-				
and SHARE	wide resource sharing program				
	and inter-library delivery service				

Latino Roundtable	Library collaborates with the				
Latino Roundtable	Library collaborates with the				
	Roundtable on Easter events in				
	Fairmont City				
Puentes de Esperanza / Hoyleton	Library and Puentes collaborate				
Youth and Family Services	on Penny Severns Family				
	Literacy Grant				
Village of Fairmont City	Library collaborates with the				
	Fire Department on Fire Safety				
	Week activities				
	Library collaborates with the				
	Fire Department to receive toys				
	for the Library's annual				
	December coat and toy				
	giveaway				
	Library collaborates with the				
	Village to provide activities at				
	annual Christmas tree lighting				
	event				
	Library, Village, and other				
	stakeholders worked together to				
	bring a consistent bus route and				
	reliable internet service to the				
	Village				
Villas at Holly Brook	Library staff conduct outreach to				
,	lead entertaining activities for				
	Holly Brook residents				
	,				

VIII. Review of Laws, Policies, Rules and Procedures, Training Materials, and Other Documents

We have reviewed the following, non-exhaustive list of laws, policies, training manuals, and other documents applicable to the Library in order to evaluate our compliance and to determine if any of the foregoing should be amended.

These materials are available online and/or in the Library's administrative office.

- State Laws Applicable to Libraries
- Illinois Open Meetings Act (5 ILCS 120/1 et seq.)
- Policy on Public Comment
- Designation of OMA Officer (5 ILCS 120/1.05(a))
- Board Members' Completion of OMA Training (5 ILCS 120/1.05(b))
- Schedule of Regular Meetings of the Library Board (5 ILCS 120/2.03)
- Illinois Freedom of Information Act (5 ILCS 140/1 et seq.)
- Designation of FOIA Officer (5 ILCS 140/3.5(a))
- FOIA Officer Training (5 ILCS 140/3.5(b))
- Computation and Retention of FOIA Requests (5 ILCS 140/3.5(a))
- Posting Other Required FOIA Information (5 ILCS 140/4(a); 5 ILCS 140/4(b))
- List of Types or Categories of FOIA Records under Library Control (5 ILCS 140/5)
- Periodic Meetings to Review Closed Meeting Minutes (5 ILCS 120/2.06
 (d))
- IMRF Total Compensation Postings (5 ILCS 120/7.3)
- Designation of Whistleblower Auditing Official (50 ILCS 105/4.1 et seq.)
- Filing of Statements of Economic Interest by Applicable Officials (5 ILCS 420/4A-101; 5 ILCS 420/4A-101.5 et seq.)
- Sexual Harassment Prevention Training (775 ILCS 5/2-109(C))
- The Library's Intergovernmental Agreements
- The Library's Budget and Financial Documents
- State Ethics Laws including, but not limited to, the State Officials and Employees Ethics Act (5 ILCS 430/1-1 et seq.)
- Reports on Government Efficiency, including "Local Government Efficiency and Size in Illinois: Counting Tax Revenues, Not Governments" by Wendell Cox (2016, https://www.toi.org/Resources/233dd69f-b58c-471c-9c26-

290460a3502b/Local%20Government%20Efficiency%20-%202016%20Cox%20report.pdf)

- Others (list below or attach):
 - Serving Our Public 4.0: Standards for Illinois Public Libraries

IX. What Have We Done Well?

- The MVLD's computers and network operate more efficiently due to a change in IT service providers.
- The MVLD hired a maintenance technician, who is able to handle many routine and special projects in a more cost-effective and quicker manner than hiring a contractor or specialist.
- The MVLD switched payroll services in 2019 from QuickBooks to Integrated Payroll Services. This change reduced the amount of time needed to complete payroll services from 1 ½ days to 1-2 hours.
- The MVLD streamlined its administrative team in 2020, moving from a model with three administrators (Executive Director and two Center Managers) to a model with two administrators (Executive Director and Assistant Director).
- The MVLD combined the library clerk and library page positions into one position, creating more staffing flexibility with the same number of employees.
- The MVLD consistently responds quickly and efficiently to Freedom of Information Act requests.
- The MVLD negotiated lower electricity rates and locked the pricing in for five years.
- The MVLD removed the barrier of charging overdue fines for juvenile items in 2019, then removed overdue fines for all MVLD patrons in 2021.
- The MVLD has reduced its overall tax rate for each of the past four years. Additionally, some of the special funds (Audit, IMRF, and Liability Insurance) have seen levy-specific decreases in the past few years as the result of decreasing larger-than-needed fund balances.

- The MVLD led a partnership with the Caseyville Public Library District and the Maryville Community Library District to create a uniform application to be used by all three libraries, including the ability of each participating library to register patrons from the other two libraries. From there, the libraries partnered with Collinsville CUSD #10 to allow families/guardians to opt their children into receiving a public library card as part of the school registration process.
- The number of unexpired MVLD cardholders has more than doubled in the past four years.
- The MVLD utilizes the skills and talents of volunteers to assist with special projects and/or to lead or assist with activities for all ages.
- The MVLD continues to receive overall positive feedback on the programs and activities provided.
- The MVLD has a strong and positive social media presence with many engaged followers.

X. What Inefficiencies Were Identified/What Can the Library Do Better or More Efficiently?

- The MVLD has several known, even pressing, maintenance projects and technology needs in the short- and long-term, but doesn't have adequate funding to address the needs.
- The license agreement with Busey Bank ends in 2025. There is no plan at this time for how to utilize the portion of the Fairmont City Library currently occupied by the bank beyond that time.
- The SHARE consortium's online catalog is confusing to use.
- The MVLD's website can be confusing.
- Staff are not always easily identifiable / do not consistently wear name badges.
- Sometimes mistakes made by staff recur because information is not being appropriately documented or shared.

XI. What Are the Next Steps?

- Capital planning and fundraising efforts need to take place to address the short- and long-term funding needs of the MVLD.
- Consider long-term plans for the use of space currently occupied by Busey Bank.
- The confusion caused by the online catalog is currently being addressed by the implementation of the Aspen discovery layer, of which the MVLD is in the first cohort to be trained and implement the product. This service went live on December 18, 2023.
- Better promote resources available through the MVLD website, including where to find the resources and possible tutorials. Library staff also continue to tweak the website as opportunities arise.
- Remind staff that name badge use is required and that lost badges should be reported immediately for remedy.
- Better staff documentation and communication procedures will be considered and implemented as feasible.

XII. Committee's Recommendations Regarding Increased Accountability and Efficiency

Using the next steps outlined above, the Library will continue to work on providing better services through better funding and better communication.

Additionally, the Library will support efficiency-enhancing legislative efforts, such as, but not limited to, the Illinois Library Association's current proposed legislation to raise the competitive bidding threshold for libraries in response to recent inflation and to adjust bonding requirements for library treasurers. Both of these efforts would reduce costs and assist in streamlining administrative operations for all libraries.

Other matters to be considered for legislative support are the automatic disposal of certain record types without needing to submit a disposal application to the State for approval, changing publication requirements in light of increasing newspaper publication costs and unavailability of local

newspapers for many local governments, and changing the Open Meetings Act to allow virtual attendance by Board members as a "normal" option instead of an exception.

Note: This report must be filed with the Madison and St. Clair County Clerks' offices no later than 18 months after the first committee meeting.

Submitted by: Jeanne Joman

Chair, Decennial Efficiency Committee

Date of Committee's Approval of Report: 18 2024